Legislation Costa del Sol Glamping Village

REGULATION

Costa del Sol Glamping Village welcomes you to our facilities and wishes you a pleasant stay. We appreciate your respect for the peace and comfort of your neighbours, our staff, facilities, and gardens in general. We are at your disposal to try to solve any matter within our reach.

ACCESS

Access to this tourist camp is free, with no restrictions other than those derived from the law and these regulations.

(Art. 23, Decree 26/2018 regulating tourism camps J.A.)

Persons who have been previously expelled for non-compliance with these regulations or who have not voluntarily paid for services rendered in the past will not be admitted.

Entry will not be allowed to those who show clear signs of intoxication or drug use.

Only those registered in the accommodation system of the tourist camp will be admitted.

CHECK IN - CHECK OUT

Bungalows and glamping

Check-in: From 4:00 PM

Check-out: Before 11:00 AM. The bungalow must be left tidy and in the same condition as it was handed over.

The presence of dogs in the bungalow or glamping must be authorized during the reservation or at the check-in process. A daily pet fee will be applied per animal.

REGISTRATION / IDENTIFICATION

To ensure the peace and security of our guests, we ask that:

1. Every person (guest, visitor) entering the resort must register at the reception.
2. To enter and remain in the resort, wearing identification bracelets is mandatory.

All individuals over 14 years of age must carry proper identification.

As established in BOE 165 of July 11, 2003, Order INT/1922/2003 of July 3, the types of documents accepted for client identification are:

- For Spaniards: D.N.I., passport, or driver's license
- For foreigners: passport, letter, or identity document
- Foreigners residing in Spain: Spanish residence permit or foreign identity card.

All minors staying without their parents or legal guardians must have a valid D.N.I. or passport and provide wChildren are not allowed to stay without a responsible adult.

Deposit: During check-in, the client's credit card details will be recorded, and a charge will be made as a guarantee in case of unpaid consumption or services, and for any damage caused by the client to the bungalow or common areas during their stay. If a credit card is not available, a cash deposit will be required. The guarantee will be €200 for all types of bungalows, except for Pet Friendly, which will be €300. The deposit will be returned on the day of departure after checking the condition of the bungalow.

ACCOMMODATION RULES

During your stay, the assigned accommodation is considered your "permanent residence." Therefore, you will have the same rights and obligations as any household in the municipality of Fuengirola. You must know and comply with the public regulations applicable to your specific situation.

RATES AND RESERVATIONS

Payment for the planned stay must be made in advance at check-in. Other payment terms are outlined in the price list displayed at the Reception Office.
The entrance or stay rates include the right to use the following services:
Without additional payment:

- First-aid kit
- Potable water consumption
- Gym and entertainment
- Public lighting
- Power outlets in bathrooms
- Sinks and laundry areas.
- Waste collection.
- Mail collection.

With additional payment:

- Bar and Restaurant
- Medical and pharmaceutical assistance
- Automatic laundry service
- Spa and massage services
- Mobile phone charging

Motorhome reservations are limited to a maximum stay of 30 days. Longer stays require separate reservations, confirmed only 30 days before the check-in date.

VISITS

Visitors, upon the client's responsibility and at the discretion of the management, may be authorized entry for a limited time. Visitors must register at the Reception Office with a valid identity document and pay the set fee.

1- Visit hours: From 9:00 AM to 11:00 PM.
2- Price: Check with reception.
3- Condition: Visitors must have friends/family staying at the camp.
4- Entry: Visitors must be accompanied by the person they are visiting.

Exceeding the set time limit will result in the visitor being considered a client for the day. The unpaid visit fees will be charged to the hosting client.

During high season, (June-September) visits are not allowed; every person entering must be registered with a paid stay.

BARBECUES

Cooking outdoors is not permitted in any area of the glamping site, including the use of barbecues, electric griddles, portable stoves, camping gas equipment, or any other appliance intended for food preparation outdoors. For safety reasons, these activities may only be carried out in the facilities specifically designated for this purpose.

BALL GAMES

Costa del Sol Glamping Village provides sports facilities for football, basketball, etc., and a large playground. Ball games are not permitted outside these areas or during quiet hours to avoid disturbing other guests.

SWIMMING POOL

To enter the pool area, the following rules apply:

- Follow the pool staff's instructions.
- Minors must be accompanied by a responsible adult.
- Children under three years old must wear swim diapers.

Prohibited in the pool area:

- Diving or jumping in ways that disturb other users.
- Use of air mattresses, fins, balls, water guns, etc.
- Reserving sun loungers. Towels on unused loungers will be removed periodically during pool hours.
- Going Topless

Failure to comply with pool rules may result in expulsion.

GYM

Hours: 8:00 AM – 8:00 PM daily. Access is with a magnetic bracelet.

Minors under 16 are not allowed in the gym, even if accompanied by an adult.

The gym is for physical exercise only.

Proper sports clothing and footwear must be worn.

HANGING CLOTHES / HAMMOCKS

To preserve the natural environment and aesthetic, hanging hammocks or clothes between trees is not allowed. Please use the drying racks provided and contact reception for assistance.

TOWELS, LINEN, AND WASTE

Fresh towels will be provided on the 4th day of stay and bed linens on the 7th day, replacing used ones. Waste will also be collected at these times. For long stays, towels, linens, and waste will be serviced every 4 and 7 days.

An extra cleaning service is available for an additional fee. The resort reserves the right to charge a supplement if the accommodation shows neglect at check-out.

VEHICLES AND BICYCLES

To access the Glamping parking area, all vehicles must be clearly identified (with a parking tag or sticker). The use of security devices such as locks and bicycle racks is recommended to safeguard bicycles and other personal belongings.

Costa del Sol Glamping Village offers a parking area exclusively for our guests. Parking spaces are subject to availability, prior reservation, and payment of the corresponding daily fee, which is displayed at the reception of the resort.

REST AND QUIET HOURS

Between 3:00 PM and 5:00 PM, guests must avoid noise, and audio devices must be regulated not to disturb neighbors. From midnight to 7:00 AM, absolute silence must be maintained.

During quiet hours, the maximum noise level allowed is 50 dB.

(Art. 23.3 b Decree 26/2018 regulating tourism camps J.A.)

Playing music through portable devices is prohibited. TV volume in bungalows should be minimal and not audible from neighboring areas.

SMOKING PROHIBITION

Smoking is prohibited in all common indoor areas and bungalows. In outdoor areas, smoking is allowed only where proper ashtrays are available, and not near children's play areas.

Throwing or extinguishing cigarettes on the ground is strictly prohibited.

It is forbidden to throw or extinguish cigarettes directly on the ground.

PETS

Pets are allowed in certain bungalows with prior authorization and payment of the corresponding fee.

Dogs must always be kept on a leash.

Pets must be properly documented with their vaccination card upon arrival. Maximum of 3 pets in designated bungalows and extra payment per pet accommodated.

They may not be left alone on the bungalow terraces or in the bungalows for long periods.

Reception will provide information on dog-friendly beaches.

RESPONSIBILITY

Costa del Sol Glamping Village is not responsible for:

- Theft, robbery, or loss of items
- Injuries or accidents within the premises
- Damage caused by natural factors such as tree resin, ants, rain, wind, etc.
- Appliances left plugged in by the guest in their absence.
- Lost property will be stored for 15 days, after which it will no longer be under the resort's custody.

Costa del Sol Glamping Village is a place for rest and vacation; therefore, any political or religious manifestation or symbol is prohibited.

ASSISTANCE

Reception is available 24 hours a day. For emergencies, please call reception at **951 334 840**.
The resort management reserves the right to refuse admission, expel, or cancel the booking of guests who disturb the peace or violate these regulations, assisted by law enforcement if necessary.

AMENITIES AND MENAGE PRICE LIST